

Appendix 3: Quaboag Valley Area Transportation Inventory

Quaboag Valley Area Transportation Inventory, 2025

| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
|---|---|----------------|---|--|-----------------------|----------------|---|
| FIXED ROUTE | | | | | | | |
| Pioneer Valley Transit Authority (PVTA) | General Public | All | Hampden and Hampshire Counties, Franklin County (Greenfield, Sunderland, Leverett, Deerfield) | 7 days a week | Yes | (413) 781-7882 | https://www.pvta.com/ |
| PARATRANSIT (ADA) SERVICE | | | | | | | |
| PVTA Americans with Disabilities (ADA) Paratransit Service | People with disabilities must apply for eligibility | All | Within 3/4 mile of a fixed route bus | Same as fixed route | Yes | (413) 732-6248 | https://pvta.com/mobility.php |
| SENIOR TRANSPORTATION | | | | | | | |
| Council on Aging /Senior Center Vans | Older Adults | Varies by town | With town limits/adjacent towns | Varies by town | Not Guaranteed | (413)-527-6425 | https://mcoonline.org/ |
| PVTA Dial a Ride | Older Adults 60+ and people with disabilities | All | PVTA service area | Same as fixed route | Yes | (413) 732-6248 | https://pvta.com/mobility.php |
| SCM Elderbus | Age sixty and over, and residents with disabilities | All | Brimfield, Brookfield, East Brookfield, Holand, N. Brookfield, Wales, Warren, W. Brookfield | 8:30am - 4pm | Yes | (508) 791-9782 | https://therta.com/demand-response/coas-elderbus/ |
| MICRO-TRANSIT (On-Demand) | | | | | | | |
| Quaboag Connector | General Public | All | Belchertown, Brookfield, East Brookfield, Hardwick, Monson, North Brookfield, Palmer, Ware, Warren, and West Brookfield | Monday-Thursday: Friday: Saturday: | Yes | (413) 544-3401 | https://rideconnector.org/ |

Quaboag Valley Area Transportation Inventory, 2025 (CONTINUED-1)

| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
|---------------------------------------|-------------------------------|-------------------|---|--------------------------------|------------------------------|----------------|---|
| MEDICAL TRANSPORTATION | | | | | | | |
| ACS-Road to Recovery | Eligible patients | Medical | Massachusetts | Varies | No | (800)-227-2345 | https://www.cancer.org/ |
| LifePath Rides for Health | Eligible home care consumers | Medical & grocery | Franklin County with some programs available in Hampden, Hampshire counties | Referral Service | Not Guaranteed | (413) 773-5555 | https://lifepathma.org/ |
| MassHealth PT-1 Transportation | Eligible MassHealth consumers | Medical | Statewide & participating healthcare providers out of state | 24/7 | Yes | (800) 841-2900 | https://www.mass.gov/transportation-for-masshealth-members |
| OTHER TRANSPORTATION | | | | | | | |
| Valley Transporter | General Public | Charter | Regional charter service to Boston, New York City, Providence, CT | 7 days a week | Yes | (413) 253-1350 | https://valleytransporter.com/ |
| Aaron's Paradise Taxi | General Public | Taxi | Northampton, MA, and surrounding communities | 7 days a week | No | (413) 585-8294 | http://www.aaronsparadisetaxi.com/ |
| Alexus Cab | General Public | Taxi | Connecticut based, serves Palmer, Ludlow, Monson, Greater Springfield Area | 24 hours a day, 7 days a week. | No | (860)-869-5515 | https://www.alexustaxi.com/ |
| BDL Car Service and Taxi | General Public | Taxi | Connecticut based, serves Hampden and Hampshire County to Bradley Airport, | 24 -hours | No | (860) 992-2112 | https://www.bradleytaxi.com/ |

Quaboag Valley Area Transportation Inventory, 2025 (CONTINUED-2)

| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
|---|-------------------|-----------|---|--------------------------------|-----------------------|----------------|---|
| OTHER TRANSPORTATION | | | | | | | |
| Celebrity Cab Company | General Public | Taxi | Hampshire, Hampden, and Franklin Counties | 7 days a week | No | (413) 253-7330 | https://celebritycabcompany.com/contact-us |
| CV Taxi | General Public | Taxi | Belchertown and surrounding areas | 7 days a week | No | (413) 801-2426 | <u>Not Available</u> |
| Deluxe Limousine Services | General Public | Taxi | Greater Springfield Area, Hampshire County, Quaboag Region, Boston, Connecticut | 24-hour service | No | (413) 821-0069 | https://deluxelimo.com/ |
| Paradise City Car Svc/ Three Rivers Transportation | General Public | Taxi | Palmer, Ware, and Monson MA | 24 hours a day, 7 days a week. | No | (413) 304-4300 | http://www.pccarsvc.com |
| Red Cab Worcester | General Public | Taxi | Worcester based, serves Western Hamden and Hampshire, counties | 24-hour service | No | (508) 340-4637 | http://www.worcredcab.com/ |
| Taxi Express | General Public | Taxi | Amherst Area, Northampton, Greenfield, Springfield | 24 hours a day, 7 days a week. | No | (413) 977-0769 | https://taxi-expressinc.com/contact-us/ |