

## Appendix 1: Pioneer Valley Regional Transportation Inventory

### Pioneer Valley Regional Transportation Inventory, 2025

Program	Rider Eligibility	Trip Type	Service Area	Time of Service	Wheelchair Accessible	P	Website
<b>FIXED ROUTE</b>							
<b>Franklin Regional Transit Authority (FRTA)</b>	General Public	All	Franklin County, Hampshire County (Greenfield to Amherst, Northampton, and towns along the way)	7 days a week	Yes	(413) 774-2262	<a href="https://www.frta.org/">https://www.frta.org/</a>
<b>Pioneer Valley Transit Authority (PVTA)</b>	General Public	All	Hampden and Hampshire Counties, Franklin County (Greenfield, Sunderland, Leverett, Deerfield)	7 days a week	Yes	(413) 781-7882	<a href="https://www.pvta.com/">https://www.pvta.com/</a>
<b>PARATRANSIT (ADA) SERVICE</b>							
<b>FRTA Americans with Disabilities Act (ADA) paratransit service</b>	People with disabilities must apply for eligibility	All	Within 3/4 mile of a fixed route bus	Same as fixed route	Yes	(413) 774-2262	<a href="https://www.frta.org/getting-around/persons-with-disabilities/">https://www.frta.org/getting-around/persons-with-disabilities/</a>
<b>PVTA Americans with Disabilities (ADA) Paratransit Service</b>	People with disabilities must apply for eligibility	All	Within 3/4 mile of a fixed route bus	Same as fixed route	Yes	(413) 732-6248	<a href="https://pvta.com/mobility.php">https://pvta.com/mobility.php</a>
<b>SENIOR TRANSPORTATION</b>							
<b>Council on Aging /Senior Center Vans</b>	Older Adults	Varies by town	With town limits/adjacent towns	Varies by town	Not Guaranteed	(413)-527-6425	<a href="https://mcoonline.org/">https://mcoonline.org/</a>
<b>FRTA Demand Response</b>	Older adults, age 60+,	Varies by town	FRTA service area	Varies by town	Yes	(413) 774-2262	<a href="https://www.frta.org/getting-around/demand-response/">https://www.frta.org/getting-around/demand-response/</a>
<b>PVTA Dial a Ride</b>	Older Adults 60+ and people with disabilities	All	PVTA service area	Same as fixed route	Yes	(413) 732-6248	<a href="https://pvta.com/mobility.php">https://pvta.com/mobility.php</a>

**Pioneer Valley Regional Transportation Inventory, 2025 (CONTINUED-1)**

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<b>MICRO-TRANSIT (On-Demand)</b>							
<b>Quaboag Connector</b>	General Public	All	Belchertown, Brookfield, East Brookfield, Hardwick, Monson, North Brookfield, Palmer, Ware, Warren, and West Brookfield	Monday-Saturday: Sunday: No service	Yes	(413) 544-3401	<a href="https://rideconnector.org/">https://rideconnector.org/</a>
<b>PVTA NOHO Shuttle</b>	General Public	All	Northampton, MA, and surrounding communities	Monday through Friday	Yes	(413)-739-7436	<a href="https://www.pvta.com/info.php">https://www.pvta.com/info.php</a>
<b>MEDICAL TRANSPORTATION</b>							
<b>ACS-Road to Recovery</b>	Eligible patients	Medical	Massachusetts	Varies	No	(800)-227-2345	<a href="https://www.cancer.org/">https://www.cancer.org/</a>
<b>Bay State Springfield</b>	Eligible patients	Medical	Bay State Springfield to Bay State Greenfield	Referral Service	Yes	(413) 773-2251	<a href="https://www.baystatehealth.org/">https://www.baystatehealth.org/</a>
<b>DAV Shuttle</b>	Veterans	Medical	Northampton VA Hospital to other VA Hospitals in Massachusetts	Varies	Not Guaranteed	(413) 435-6870	<a href="https://www.dav.org/get-help-now/medical-transportation/">https://www.dav.org/get-help-now/medical-transportation/</a>
<b>Highland Valley Elder Services</b>	Eligible home care consumers	Medical & grocery	Hampshire/Hampden County	Referral Service	Not Guaranteed	(413) 586-2000	<a href="http://www.highlandvalley.org">www.highlandvalley.org</a>
<b>LifePath Rides for Health</b>	Eligible home care consumers	Medical & grocery	Franklin County with some programs available in Hampden, Hampshire counties	Referral Service	Not Guaranteed	(413) 773-5555	<a href="https://lifepathma.org/">https://lifepathma.org/</a>
<b>MassHealth PT-1 Transportation</b>	Eligible MassHealth consumers	Medical	Statewide & participating healthcare providers out of state	24/7	Yes	(800) 841-2900	<a href="https://www.mass.gov/transportation-for-masshealth-members">https://www.mass.gov/transportation-for-masshealth-members</a>
<b>Mass General Hospital Shuttle</b>	Mass General Hospital patients	Medical	Northampton to Mass General Hospital in Boston	7 days a week	Yes	(888) 554-4234	<a href="https://www.cooleydickinson.org/mghshuttle/">https://www.cooleydickinson.org/mghshuttle/</a>

**Pioneer Valley Regional Transportation Inventory, 2025 (CONTINUED-2)**

Program	Rider Eligibility	Trip Type	Service Area	Time of Service	Wheelchair Accessible	Phone	Website
<b>OTHER TRANSPORTATION</b>							
<b>Amtrak</b>	General Public	Passenger Rail	Nationwide service from Springfield, Holyoke, Northampton, Greenfield	7 days a week	Yes	(800) 872-7245	<a href="https://www.amtrak.com/home.html">https://www.amtrak.com/home.html</a>
<b>CT Rail (Hartford Line)</b>	General Public	Commuter Rail	Hartford and New Haven, CT From Springfield	7 days a week	Yes	1-877-287-4337	<a href="https://hartfordline.com/">https://hartfordline.com/</a>
<b>Greyhound/FlixBus Lines</b>	General Public	Intercity Bus	Nationwide service from Springfield and Greenfield	7 days a week	Yes	(800) 231-2222	<a href="https://www.greyhound.com/">https://www.greyhound.com/</a>
<b>Peter Pan Bus Line</b>	General Public	Intercity Bus	Regional service from Springfield, Northampton, Amherst	7 days a week	Yes	(413)-523-7100	<a href="https://peterpanbus.com/">https://peterpanbus.com/</a>
<b>King- Gray Coach lines</b>	General Public	Charter	Nationwide service from Chicopee	7 days a week	Yes	(413)-593-3939	<a href="https://www.king-gray.com/">https://www.king-gray.com/</a>
<b>Valley Transporter</b>	General Public	Charter	Regional charter service to Boston, New York City, Providence, CT	7 days a week	Yes	(413) 253-1350	<a href="https://valleytransporter.com/">https://valleytransporter.com/</a>
<b>Aaron's Paradise Taxi</b>	General Public	Taxi	Northampton, MA, and surrounding communities	7 days a week	No	(413) 585-8294	<a href="http://www.aaronsparadisetaxi.com/">http://www.aaronsparadisetaxi.com/</a>
<b>Alexus Cab</b>	General Public	Taxi	Connecticut based, serves Palmer, Ludlow, Monson, Greater Springfield Area	24 hours a day, 7 days a week.	No	(860)-869-5515	<a href="https://www.alexustaxi.com/">https://www.alexustaxi.com/</a>
<b>ASAP Royal Cabs</b>	General Public	Taxi	Springfield Chicopee Holyoke Wilbraham South Hadley Westfield Bradley International	24 hours a day, 7 days a week.	No	(413) 735-3463	<b>Not available</b>
<b>BDL Car Service and Taxi</b>	General Public	Taxi	Connecticut based, serves Hampden and Hampshire County to Bradley Airport,	24 -hour	No	(860) 992-2112	<a href="https://www.bradleytaxi.com/">https://www.bradleytaxi.com/</a>
<b>Celebrity Cab Company</b>	General Public	Taxi	Hampshire, Hampden, and Franklin Counties	7 days a week	No	(413) 253-7330	<a href="https://celebritycabcompany.com/contact-us">https://celebritycabcompany.com/contact-us</a>

**Pioneer Valley Regional Transportation Inventory, 2025 (CONTINUED-3)**

<b>Program</b>	<b>Rider Eligibility</b>	<b>Trip Type</b>	<b>Service Area</b>	<b>Time of Service</b>	<b>Wheelchair Accessible</b>	<b>Phone</b>	<b>Website</b>
<b>OTHER TRANSPORTATION</b>							
Cosmic Cab	General Public	Taxi	Northampton, MA, and surrounding communities	7 days a week	No	(413) 230-6119	<a href="https://northampton.live/businesses/cosmic-cab">https://northampton.live/businesses/cosmic-cab</a>
CV Taxi	General Public	Taxi	Belchertown and surrounding areas	7 days a week	No	(413) 801-2426	<u>Not Available</u>
Deluxe Limousine Services	General Public	Taxi	Greater Springfield Hampshire County, Quaboag Region, Boston, Connecticut	24-hour service	No	(413) 821-0069	<a href="https://deluxelimo.com/">https://deluxelimo.com/</a>
Go Green Cab	General Public	Taxi	Northampton, MA, and surrounding communities	EVERYDAY 6am to 2:30am 24 hours on Weekend Nights!	No	(413) 586-0707	<a href="https://www.gogreencabnoho.com/">https://www.gogreencabnoho.com/</a>
Luxline Taxi	General Public	Taxi	Springfield, Agawam, Chicopee, Holyoke, and Western MA	7 days a week	No	(413)461-4445	<a href="https://luxline-taxi.com/">https://luxline-taxi.com/</a>
Paradise City Car Svc/ Three Rivers Transportation	General Public	Taxi	Palmer, Ware, and Monson MA	24 hours a day, 7 days a week.	No	(413) 304-4300	<a href="http://www.pccarsvc.com">http://www.pccarsvc.com</a>
Taxi Express	General Public	Taxi	Amherst Area, Northampton, Greenfield, Springfield	24 hours a day, 7 days a week.	No	(413)-977-0769	<a href="https://taxi-expressinc.com/contact-us/">https://taxi-expressinc.com/contact-us/</a>
Yellow Cab of Springfield	General Public	Taxi	Springfield Chicopee Holyoke Agawam West Springfield South Hadley East Longmeadow Longmeadow Wilbraham Hampden	24 hours a day, 7 days a week.	No	(413) 739-9999	<a href="https://yellowcabofspringfield.a-zcompanies.com/">https://yellowcabofspringfield.a-zcompanies.com/</a>