

Appendix 4: Hilltown Area Transportation Inventory

| Hilltown Area Transportation Inventory, 2025 | | | | | | | |
|---|---|----------------|---|---------------------|-----------------------|----------------|---|
| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
| FIXED ROUTE | | | | | | | |
| Franklin Regional Transit Authority (FRTA) | General Public | All | Franklin County, Hampshire County | 7 days a week | Yes | (413) 774-2262 | https://www.frta.org/ |
| Pioneer Valley Transit Authority (PVRTA) | General Public | All | Hampden and Hampshire Counties, Franklin County | 7 days a week | Yes | (413) 781-7882 | https://www.pvta.com/ |
| PARATRANSIT (ADA) SERVICE | | | | | | | |
| FRTA Americans with Disabilities Act (ADA) paratransit service | People with disabilities must apply for eligibility | All | Within 3/4 mile of a fixed route bus | Same as fixed route | Yes | (413) 774-2262 | https://www.frta.org/getting-around/persons-with-disabilities/ |
| PVRTA Americans with Disabilities (ADA) Paratransit Service | People with disabilities must apply for eligibility | All | Within 3/4 mile of a fixed route bus | Same as fixed route | Yes | (413) 732-6248 | https://pvta.com/mobility.php |
| SENIOR TRANSPORTATION | | | | | | | |
| Council on Aging /Senior Center Vans | Older Adults | Varies by town | With town limits/adjacent towns | Varies by town | Not Guaranteed | (413)-527-6425 | https://mcoaonline.org/ |
| FRTA Demand Response | Older adults, age 60+, Franklin County | Varies by town | FRTA service area | Varies by town | Yes | (413) 774-2262 | https://www.frta.org/getting-around/demand-response/ |
| PVRTA Dial a Ride | Older Adults 60+ and people with disabilities | All | PVRTA service area | Same as fixed route | Yes | (413) 732-6248 | https://pvta.com/mobility.php |

Hilltown Area Transportation Inventory, 2025 (CONTINUED-1)

| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
|---------------------------------------|---------------------------------|-------------------|---|---|-----------------------|----------------|---|
| MICRO-TRANSIT (On-Demand) | | | | | | | |
| FRTA Access | General Public (Smartphone App) | All | Two Zones in Franklin County | M-F: Zone 1 - 7:00am-6:00pm; Zone 2 - 8:00am-5:00pm | Yes | (413) 774-2262 | https://www.frta.org/getting-around/frta-access-program/ |
| MEDICAL TRANSPORTATION | | | | | | | |
| ACS-Road to Recovery | Eligible patients | Medical | Massachusetts | Varies | No | (800)-227-2345 | https://www.cancer.org/ |
| DAV Shuttle | Veterans | Medical | Northampton VA Hospital to other VA Hospitals in Massachusetts | Varies | Not Guaranteed | (413) 435-6870 | https://www.dav.org/get-help-now/medical-transportation/ |
| Highland Valley Elder Services | Eligible home care consumers | Medical & grocery | Hampshire/Hampden County | Referral Service | Not Guaranteed | (413) 586-2000 | www.highlandvalley.org |
| LifePath Rides for Health | Eligible home care consumers | Medical & grocery | Franklin County with some programs available in Hampden, Hampshire counties | Referral Service | Not Guaranteed | (413) 773-5555 | https://lifepathma.org/ |
| MassHealth PT-1 Transportation | Eligible MassHealth consumers | Medical | Statewide & participating healthcare providers out of state | 24/7 | Yes | (800) 841-2900 | https://www.mass.gov/transportation-for-masshealth-members |
| Mass General Hospital Shuttle | Mass General Hospital patients | Medical | Northampton to Mass General Hospital in Boston | M-F: Leaves at 6:30am, returns at 3:00pm | Yes | (888) 554-4234 | https://www.cooleydickinson.org/mghshuttle/ |

Hilltown Area Transportation Inventory, 2025 (CONTINUED-2)

| Program | Rider Eligibility | Trip Type | Service Area | Time of Service | Wheelchair Accessible | Phone | Website |
|--------------------------------|-------------------|----------------|---|--|-----------------------|----------------|---|
| OTHER TRANSPORTATION | | | | | | | |
| Amtrak | General Public | Passenger Rail | Nationwide service from Springfield, Holyoke, Northampton, Greenfield | 7 days a week | Yes | (800) 872-7245 | https://www.amtrak.com/home.html |
| Greyhound/FlixBus Lines | General Public | Intercity Bus | Nationwide service from Springfield and Greenfield | 7 days a week | Yes | (800) 231-2222 | https://www.greyhound.com/ |
| Valley Transporter | General Public | Charter | Regional charter service to Boston, New York City, Providence, CT | 7 days a week | Yes | (413) 253-1350 | https://valleytransporter.com/ |
| Celebrity Cab Company | General Public | Taxi | Hampshire, Hampden, and Franklin Counties | 7 days a week | No | (413) 253-7330 | https://celebritycabcompany.com/contact-us |
| Cosmic Cab | General Public | Taxi | Northampton, MA, and surrounding communities | 7 days a week | No | (413) 230-6119 | https://northampton.live/businesses/cosmic-cab |
| Go Green Cab | General Public | Taxi | Northampton, MA, and surrounding communities | EVERYDAY 6am to 2:30am 24 hours on Weekend Nights. | No | (413) 586-0707 | https://www.gogreencabnoho.com/ |
| Taxi Express | General Public | Taxi | Amherst Area, Northampton, Greenfield, Springfield | 24 hours a day, 7 days a week. | No | (413)-977-0769 | https://taxi-expressinc.com/contact-us/ |