Summary

- Novus selected via competitive bid process
- Well versed in data challenges common to cities and towns
- Open source focus
- Agile methodology
- Easy administration

Novus Insight Facts

- Subsidiary of CT Center for Advanced Technology
- Supporting municipalities since 2008
- 50+ employees
- Provides IT support, technology consulting, cybersecurity and application development services
- Administrative offices in East Hartford, CT and Jacksonville, FL

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Application Development Services

PVPC is partnered through a competitive bid process with Novus Insight, a wholly-owned subsidiary of Connecticut Center for Advanced Technology (CCAT). The goal of this arrangement is to offer municipalities an independent perspective of their IT operations and to jointly develop solutions that cities and towns tell us they need.

Novus' application development group specializes in software development for environments where:

- ✓ user interfaces are outdated and user experience is poor
- ✓ paper-based processes result in unnecessary cost and inefficiency
- ✓ data reporting and analysis is limited or cumbersome
- ✓ existing systems lack flexibility, scale poorly or can't easily be enhanced
- ✓ existing systems are overly complicated and difficult to administer

Novus primarily uses open source, license-free technology to develop solutions that are modular, user-friendly, standards-compliant, scalable and affordable. Applications are built on a robust, scalable architecture that supports high-performance requirements without sacrificing ease of management or compromising security.

Development Focus

Applications custom-designed to client specifications

- Progress benchmarked by frequent interaction with clients to gather feedback and adapt development accordingly
- Open source frameworks and tools used whenever feasible

Web design and development

- Custom or pre-packaged solutions incorporating responsive design and powerful content management systems
- Websites are fast loading, mobile ready, SEO friendly, and built with strong security protocols

Packaged software solutions

- Facility & visitor management of multi-tenant, shared space locations
- School lotteries
- Intake, referral and case management in the human services sector